



## **ACT! by Sage 2008 (10.0) Solutions System Requirements**

**Important Note:** In a shared environment, ACT! 2008 is designed to work with up to 9 users. If you intend to use workgroup functionality or share a database with more than 9 users, you must purchase ACT! Premium 2008 or ACT! Premium for Web 2008. You must purchase one license of ACT! per user. All minimum system requirements are based on a single user environment. Please see [www.act.com/2008systreq](http://www.act.com/2008systreq) for recommended server system requirements for environments of more than one user. Customer registration and activation are required in order to use this software. Your system must meet the minimum system requirements. Technical support is not available for users who do not meet the minimum system requirements. Additionally, Sage no longer supports Windows® 2000 or Office 2000. Also note, Windows XP, Windows Vista Business, Windows Vista Enterprise, and Windows Vista Ultimate editions limit the number of concurrent users to 9.

### **ACT! 2008 MINIMUM SYSTEM REQUIREMENTS**

#### **Client Installation:**

- Microsoft® Windows XP Home (Service Pack 2), XP Professional (Service Pack 2), Windows XP Media Center (Service Pack 2), Server 2003 Standard Edition, Server 2003 Enterprise Edition, Server 2003 Web Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 2), Microsoft Windows Vista™ Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.
- Minimum 600 MHz Pentium® III (or equivalent) processor
- Minimum 512 MB RAM Minimum on Windows Vista and Recommended on XP: 1.8 GHz Pentium IV (or equivalent) processor
- Minimum on Windows Vista and Recommended on XP: 1 GB RAM
- Minimum 1 GB of available hard disk space
- CD-ROM drive
- SVGA (800x600) or higher resolution monitor

#### **Palm OS® Minimum Device Requirements:**

- Palm OS 3.5-5.4
- Minimum 33 MHz or higher processor
- Minimum 8 MB or higher memory
- Minimum 500K free memory plus 1K for each contact

- HotSync® Manager 3.5 and 4.1.0

**Pocket PC Minimum Device Requirements:**

- Pocket PC 2000/2002/Phone Edition (Windows CE 3.0); Windows Mobile 2003 (Windows CE 4.0 and 4.20.0); Windows Mobile 2005/5.0
- Minimum 133 MHz or higher processor
- Minimum 16 MB or higher memory
- Minimum 500K free memory plus 1K for each contact
- Microsoft ActiveSync® versions 3.5 – 4.5 (XP operating systems only)
- Windows Mobile Device Center (Windows Vista operating systems only)

**ACT! PREMIUM 2008 MINIMUM SYSTEM REQUIREMENTS**

**Client Installation:**

- Microsoft Windows XP Home (Service Pack 2), XP Professional (Service Pack 2), Windows XP Media Center (Service Pack 2), Server 2003 Standard Edition, Server 2003 Enterprise Edition, Server 2003 Web Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 2), Microsoft Windows Vista Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.
- Minimum 600 MHz Pentium III (or equivalent) processor
- Minimum 512 MB RAM
- Minimum on Windows Vista and Recommended on XP: 1.8 GHz Pentium IV (or equivalent) processor
- Minimum on Windows Vista and Recommended on XP: 1 GB RAM
- Minimum 1 GB of available hard disk space
- CD-ROM drive
- SVGA (800x600) or higher resolution monitor

**Database Server Installation –**

**Using Microsoft SQL Server 2005 Express Edition:**

- Microsoft Windows XP Home (Service Pack 2), XP Professional (Service Pack 2), Windows XP Media Center (Service Pack 2), Server 2003 Standard Edition, Server 2003 Enterprise Edition, Server 2003 Web Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 2), Microsoft Windows Vista Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.

**Using Microsoft SQL Server™ 2005 Standard Edition:**

- Server 2003 Standard Edition, Server 2003 Enterprise Edition, 2003 Small Business Server operating systems Enterprise Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 2), Microsoft

Windows Vista Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.

- Minimum 600 MHz Pentium III (or equivalent) processor
- Minimum 512 MB RAM
- Minimum on Windows Vista and Recommended on XP: 1.8 GHz Pentium IV (or equivalent) processor
- Minimum on Windows Vista and Recommended on XP: 1 GB RAM
- Minimum 500 MB of available hard disk space (1 GB if installing on Windows Vista)
- CD-ROM drive
- SVGA (800x600) or higher resolution monitor

#### **Palm OS Minimum Device Requirements:**

- Palm OS 3.5-5.4
- Minimum 33 MHz or higher processor
- Minimum 8 MB or higher memory
- Minimum 500K free memory plus 1K for each contact
- HotSync Manager 3.5 and 4.1.0

#### **Pocket PC Minimum Device Requirements:**

- Pocket PC 2000/2002/Phone Edition (Windows CE 3.0); Windows Mobile 2003 (Windows CE 4.0 and 4.20.0); Windows Mobile 2005/5.0
- Minimum 133 MHz or higher processor
- Minimum 16 MB or higher memory
- Minimum 500K free memory plus 1K for each contact
- Microsoft ActiveSync versions 3.5 – 4.5 (XP operating systems only)
- Windows Mobile Device Center (Windows Vista operating systems only)

#### **ACT! 2008 and ACT! Premium 2008 Work With:**

- Microsoft Outlook® 2002/2003/2007
- Microsoft Outlook Express 5.5/6.0.
- Lotus Notes® 6.5; if installed on Windows Vista, Lotus Notes 7.02
- Eudora® 5.2
- Internet Mail SMTP/POP3
- Microsoft Office 2002/2003/2007
- Microsoft Internet Explorer® 6.0/7.0
- Adobe® Reader® 6.0/7.0/8.0
- QuickBooks® Pro/Premier 2006/2007 (with additional Accounting Link product)
- VMware Workstation 5.0/5.5 and VMware Server 1.0.1

#### **ACT! PREMIUM FOR WEB 2008 MINIMUM SYSTEM REQUIREMENTS:**

### **Web Server Installation / Operating System:**

- Windows XP Professional (Service Pack 2)
- Windows Server 2003 Standard Edition (Service Pack 2)
- Windows Server 2003 Web Edition (Service Pack 2)
- Windows Server 2003 Enterprise Edition (Service Pack 2)
- Windows Small Business Server 2003 (Service Pack 2)
- Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise

### **Additional Web Server Requirements:**

- Microsoft Internet Information Services (IIS) – 5.1/6.0/7.0
- Microsoft Internet Explorer 6.0/7.0
- CD-ROM drive
- 1 GB free hard drive space

### **Using Microsoft SQL Server 2005 Standard Edition:**

- Server 2003 Standard Edition, Server 2003 Enterprise Edition, 2003 Small Business Server operating systems Enterprise Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 1), Microsoft Windows Vista Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.
- Minimum 600 MHz Pentium III (or equivalent) processor
- Minimum 512 MB RAM
- Minimum on Windows Vista and Recommended on XP 1.8 GHz Pentium IV (or equivalent) processor
- Minimum on Windows Vista and Recommended on XP 1 GB RAM
- Minimum 500 MB of available hard disk space (1 GB if installing on Windows Vista)
- SVGA (800x600) or higher resolution monitor

### **Database Server Installation –**

#### **Using Microsoft SQL Server 2005 Express Edition:**

- Microsoft Windows XP Home (Service Pack 2), XP Professional (Service Pack 2), Windows XP Media Center (Service Pack 2), Server 2003 Standard Edition, Server 2003 Enterprise Edition, Server 2003 Web Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 2), Microsoft Windows Vista Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.

#### **Using Microsoft SQL Server 2005 Standard Edition:**

- 2003 Enterprise Edition, 2003 Small Business Server operating systems Enterprise Edition, 2003 Small Business Server operating systems (all Server 2003 need Service Pack 2), Microsoft Windows Vista Home Basic, Windows Vista Home Premium, Windows Vista Business, Windows Vista Ultimate, Windows Vista Enterprise.

**Additional Database Server Requirements:**

- CD-ROM drive
- Network Interface Card (NIC)
- 1GB free hard drive space plus space for ACT! database and datastore
- Minimum 600 MHz Pentium III (or equivalent) processor
- Minimum 512 MB RAM
- Minimum on Windows Vista and Recommended on XP: 1.8 GHz Pentium IV (or equivalent) processor
- Minimum on Windows Vista and Recommended on XP: 1 GB RAM
- SVGA (800x600) or higher resolution monitor

Note: Sage Software recommends employing separate Web and Database servers for more than 25 users.

**Remote User Web Client Requirements:**

- Web Browser: Internet Explorer 6.0/7.0
- Outlook Integration: Microsoft Outlook 2002/2003/2007 and Microsoft .NET Framework 2.0
- Network Connection: Network connection to Web Server.